



**JustRight Scotland
Scottish Just Law Centre
Second-tier Discrimination Advice Line**

- Are you an **adviser or other frontline worker** working directly with members of the public who have one or more Equality Act “protected characteristic”, such as sex, disability, gender reassignment, race or ethnicity?
- Do you believe a **public body or public service provider** has treated one of your clients or service users less favourably than comparable people because of their protected characteristic?
- Would you like to **discuss the case with one of our solicitors, free of charge**, so they can advise you how to help your client, e.g. to submit an internal complaint, or complain to an ombudsman, including regarding which parts of the Equality Act are relevant?

If so, you can call our free, confidential second-tier advice line on **Thursdays between 2pm and 4pm** on **0141 406 5353**.

Scotland's Legal Centre for Justice and Human Rights

JustRight Scotland is a Scottish Charitable Incorporated Organisation (SC047818) which provides legal services through its limited liability partnership, JustRight Scotland LLP which trades as JustRight Scotland (SO305962). This firm has been authorised to act as solicitors by the Law Society of Scotland (Registered No 53703).

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